



LOKNAYAK JAYAPRAKASH NARAYAN VIDYALAYA

GRIEVANCE COMMITTEE 2024-25

OBJECTIVE:

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Cell has been constituted for the Redressal of the problems reported by the Students of the school with the following objectives:

- Upholding the dignity of the school by ensuring strife free atmosphere in the school through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Encouraging tile Students to express their grievances I problems freely and frankly, without any fear of being victimized.
- Suggestion I complaint Box is installed in front of the Administrative Block and Academic Block in which the Students. who want to remain anonymous, put in writing their grievances and their suggestions for improving tile Academics / Administration in the school.
- Advising Students of the school to respect tile right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and school administration.
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution: any violations of ragging and disciplinary rules are urgently brought the notice of the School Principal.

MECHANISM FOR REDRESSAL OF GRIEVANCES OF STUDENTS & STAFF:

The students are the main stakeholders in any institution imparting education, and it's our endeavor to make all efforts to ensure transparency in all the activities at different stages. Taking this spirit in consideration the schools have the set mechanism for students for Redressal of their grievances as under:

The Grievances may broadly include the following complaints of the aggrieved students:

- Academic
- Non-Academic
- Grievance related to Assessment
- Grievance related to Victimization
- Grievance related to Attendance
- Grievance related to charging of fees
- Grievance regarding conducting of Examinations
- Harassment by colleague students or the teachers etc.

PROCEDURE FOR LODGING COMPLAINT:

The students may feel free to put up a grievance in writing/or in the format available in the Admin dept. and drop it in boxes.

- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

RESPONSIBILITY FOR REDRESSAL:

- The final responsibility for grievance Redressal rests with the Principal of the School.
- The school expects that grievance Redressal be time bound and result oriented. Every grievance is expected to be resolved within a reasonably period.

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PRINCIPAL
LOKNAYAK JAYAPRAKASH NARAYAN VIDYALAYA
No. 4, G.S.T. ROAD.
GUDUVANCHER!

- The grievance Redressal cell of the school shall monitor status and progress of grievance Redressal and shall furnish report on grievance Redressal position to the Chairman of the school.

POWERS:

- In case of any grievance the members of the cell are empowered to sort out the problems at their level through discussion with students.
- In case the members fail to find out any solution then the matter is referred to the Director / Chairman for final commitment on the matter.
- Considering the nature and depth of the grievances due inquiry is made by the members of the cell and through personal discussion the matter is solved. If anybody is found to be guilty for any kind of nuisance, immediate action is being taken by the School Management.

EXCLUSIONS:

- The grievance Redressal cell shall not entertain the following issues:
- Decisions with regard to award of scholarship, fee concessions, medals etc:
- Decisions made by the school with regard to disciplinary matters and misconduct.
- Decisions by competent authority on assessment and examination results.

MEMBERS	DESIGNATION	EMAIL
MRS.BHAGYALAKSHMI PALLATH	Committee Head	minip96@gmail.com
MRS.MYTHILI	Incharge Student Welfare	mythilisai07@gmail.com
MR.AMRISH	Overall Discipline Incharge	lnjvacademics2023@gmail.com
MRS.PINKU RANI JHA	Parent Representative	jhapinky30@gmail.com
MS.INDUMATHY	School Counselor	lnjpv2015@gmail.com
MS.BHAVADHARANI	Member	lnjvacademics2023@gmail.com


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